



Household Water Use Survey

Please return completed survey in the envelope provided or mail to:

CSIRO Sustainable Ecosystems
Water Demand Survey
Reply Paid 84366
St Lucia, Qld, 4067

CONSENT FORM

Title of Research Project: **Systematic Social Analysis of Residential Water Use**

PLEASE NOTE: It is important you sign this form otherwise we cannot use your survey information

Your involvement in the Systematic Social Analysis of Residential Water Use is highly valued. Please review the information below and sign in the box provided if you agree to participate in the study.

I acknowledge that:

- I agree to participate in the project.
- I will not be identified personally at any stage of the project and all data will be kept confidential and only seen by researchers involved in the research project.
- Questions in regards to my participation have been answered to my satisfaction.
- I can obtain further information from the research team at any time during the project.
- I understand that this study has been cleared in accordance with the ethical review processes of the University of Queensland. If I have any questions concerning my participation in the study I should feel free to contact the researchers involved. I understand that I can also speak to an officer of the University not involved in the study, by contacting the University of Queensland Ethics Officer on 3365 3924.
- I have been provided with the contact details of the investigating officers (see Information sheet).
- I understand that I can withdraw from this study at any time without penalty and without giving an explanation for my withdrawal.
- I understand that I may ask that part or all of my data be removed from the study without penalty or explanation. Data that is removed from the study will be deleted and will not be included in any of the further investigations.

By signing below, I confirm that I have read and understood the information package and note that my involvement in this research will include participation in the following activities:

- Completion of the initial survey by adults in the household
- Accessing my household water data from council for one year prior to July 2009 and two years subsequent to July 2009

Name		If you would you like to be informed of the results please tick what information you would prefer: <input type="checkbox"/> Summary of findings <input type="checkbox"/> Copy of final publications Please provide your preferred contact details below.
Signature		
Date		
Residential Address:		
Phone Number:		
Email:		

Thank you for your participation

CONSENT FORM FOR WATER DATA

Title of Research Project: **Systematic Social Analysis of Residential Water Use**

I authorise my local council to provide water consumption data for the address listed below to researchers from the above project. The specific information to be provided to the researchers is water consumption data for the year prior to July 2009 and for two years subsequent to July 2009 (i.e., to June 2011).

I understand that the data will be used to assist the researchers to better understand how people use water in their homes in South East Queensland and what factors determine their water use.

I understand that data from the household meter readings will be kept confidential and only used for the purposes of the research.

PLEASE NOTE: It is important you sign this form so that we are able to collect information related to your water usage. Obtaining your water data is an essential part of our study.

WATER ACCOUNT DETAILS

NAME ON THE ACCOUNT (AS SHOWN ON THE ACCOUNT)

First Name(s): _____ Family Name: _____

PROPERTY NUMBER / ID (if available)*

* for residents of Sunshine Coast, this is located on the top right hand corner of your rates notice

Unit: _____ Number: _____ Street: _____
Suburb/Town: _____ Postcode: _____

ADDRESS OF DWELLING (AS SHOWN ON THE ACCOUNT)

I am the registered owner of the premise nominated above.

Signature: _____ Date: _____

Printed name: _____

WAYS TO CONSERVE WATER

In this survey, we will be asking you about two types of water conservation methods:

1. Engaging in everyday actions to save water around the house and garden
2. Installing water efficient appliances around the house and garden

The following are examples of the two different methods, so please refer to these when you are answering specific questions related to each:



Everyday actions to save water around the house and garden:

The following actions are things that you and members of your household may do to conserve water:

- Check and fix leaking taps
- Collect rainwater to use on garden
- Only run dishwasher if it is full
- Have shorter showers (4 minutes or less)
- Use half flush or don't flush the toilet every time
- Wash cars with minimal water (e.g., with a bucket or at an efficient car wash)
- Turn off taps when brushing teeth
- Only run the washing machine if it is full
- Use minimal water in kitchen (e.g., for cooking, washing up, rinsing)
- Collect and use grey water on garden (e.g., from washing machine, sink, shower/bath)
- Be water-wise in the garden (only water at night, less watering, use a bucket, plant drought-tolerant plants)



Installing water efficient appliances around the house and garden:

The following are examples of water efficient appliances that you or members of your household may install in order to conserve water:

- Low-flow taps and/or shower heads on all fittings
- Pool cover
- Hose with trigger or a timed sprinkler
- Water-wise plants and/or gardens
- Dual-flush or composting toilet
- Shower timer
- Grey water system
- A rainwater tank
- Water-wise washing machine
- Water efficient dishwasher

Although some of the questions in this survey are essentially the same, we are trying to get your opinions on *different types* of water conserving practices.

Please feel free to refer back to this page at any stage of the survey.

INSTRUCTIONS FOR COMPLETING THE SURVEY

Please take the time to fill out this survey about water conservation around the house and garden.

Your responses will contribute to an overall picture of how people in the South East Queensland community feel about conserving water.

This survey will take approximately 20 minutes to complete.

Please be as open and honest as possible when you are answering each question. Some questions may seem similar, however please answer each question with care as they all provide important information.

All your responses will be kept confidential and your information will not be seen by anyone outside of the research team.

DIRECTIONS:

1. Please read each question carefully and then circle one response on each line:

E.G. CORRECT METHOD

INCORRECT METHOD

1 2 3 4 5 (6) 7

1 2 3 4 (5) (6) 7

2. After completing the survey, please look through the whole document again and make sure that you have not accidentally missed any items or circled two responses for one question.

3. Return the survey to us in the Reply Paid envelope provided, or via the other methods outlined on the front page.

THANK YOU FOR YOUR TIME

First, we would like to focus on everyday actions that you and others do around the house and garden that help to save water.

When we use the phrase *everyday actions to save water around the house and garden*, we are referring to those actions listed on the *Ways to Conserve Water* page (see previous page)



**1. I think engaging in *everyday actions to save water around the house and garden* is:
(please circle one response on each line)**

<i>Extremely bad</i> 1	<i>Quite bad</i> 2	<i>Slightly bad</i> 3	<i>Neither</i> 4	<i>Slightly good</i> 5	<i>Quite good</i> 6	<i>Extremely good</i> 7
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<i>Extremely harmful</i> 1	<i>Quite harmful</i> 2	<i>Slightly harmful</i> 3	<i>Neither</i> 4	<i>Slightly beneficial</i> 5	<i>Quite beneficial</i> 6	<i>Extremely beneficial</i> 7
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<i>Extremely worthless</i> 1	<i>Quite worthless</i> 2	<i>Slightly worthless</i> 3	<i>Neither</i> 4	<i>Slightly valuable</i> 5	<i>Quite valuable</i> 6	<i>Extremely valuable</i> 7
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<i>Extremely unpleasant</i> 1	<i>Quite unpleasant</i> 2	<i>Slightly unpleasant</i> 3	<i>Neither</i> 4	<i>Slightly pleasant</i> 5	<i>Quite pleasant</i> 6	<i>Extremely pleasant</i> 7
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2. I expect I will engage in *everyday actions to save water around the house and garden* in the next six months

<i>Strongly disagree</i> 1	<i>Disagree</i> 2	<i>Slightly disagree</i> 3	<i>Neither agree nor disagree</i> 4	<i>Slightly agree</i> 5	<i>Agree</i> 6	<i>Strongly agree</i> 7
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3. The following questions ask your beliefs about *everyday actions to save water around the house and garden.*

	<i>Slightly disagree</i>	<i>Disagree</i>	<i>Somewhat disagree</i>	<i>Neither agree or disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
a) It is expected of me that I save water around the house and garden	1	2	3	4	5	6	7
b) I feel like there is social pressure to save water around the house and garden	1	2	3	4	5	6	7
c) People who are important to me want me to save water around the house and garden	1	2	3	4	5	6	7
d) I feel a strong personal obligation to save water around the house and garden	1	2	3	4	5	6	7
e) I am willing to put extra effort into saving water around the house and garden	1	2	3	4	5	6	7
f) I would feel guilty if I didn't save water around the house and garden	1	2	3	4	5	6	7

4. I intend to engage in *everyday actions to save water around the house and garden in the next six months*

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

5. People in my community:

<i>Never save water around the house and garden</i>			<i>Neither</i>			<i>Always save water around the house and garden</i>
1	2	3	4	5	6	7

6. How often do you, or someone in your household, intend to do each of the following in the next six months?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Almost always</i>	<i>Always</i>	<i>Not applicable</i>
a) Check and fix leaking taps	1	2	3	4	5	N/A
b) Collect rainwater to use on garden	1	2	3	4	5	N/A
c) Only run dishwasher if it is full	1	2	3	4	5	N/A
d) Have shorter showers (4 minutes or less)	1	2	3	4	5	N/A
e) Use half flush or don't flush the toilet every time	1	2	3	4	5	N/A
f) Wash cars with less water (e.g., with a bucket or at an efficient car wash)	1	2	3	4	5	N/A
g) Only run the washing machine if it is full	1	2	3	4	5	N/A
h) Use minimal water in kitchen (e.g., for cooking, washing up, rinsing)	1	2	3	4	5	N/A
i) Collect and use grey water on garden (e.g., from washing machine, sink, shower/bath)	1	2	3	4	5	N/A
j) Turn off taps when brushing teeth	1	2	3	4	5	N/A
k) Be water-wise in the garden (only water at night, less watering, use a bucket, plant drought-tolerant plants)	1	2	3	4	5	N/A

7. Please answer the following questions based on your opinions.

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
a) I am confident that I could save water around the house and garden if I wanted to	1	2	3	4	5	6	7
b) The decision to save water around the house and garden is beyond my control	1	2	3	4	5	6	7
c) Whether I save water around the house and garden or not is entirely up to me	1	2	3	4	5	6	7

8. I want to engage in everyday actions to save water around the house and garden in the next six months

<i>Strongly disagree</i> 1	<i>Disagree</i> 2	<i>Slightly disagree</i> 3	<i>Neither agree nor disagree</i> 4	<i>Slightly agree</i> 5	<i>Agree</i> 6	<i>Strongly agree</i> 7
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**9. In the last six months, how often did you do each of the following?
(If you choose N/A, please explain why this is the case)**

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Almost always</i>	<i>Always</i>	<i>Not applicable</i>
a) Only run dishwasher if it is full	1	2	3	4	5	N/A
b) Wash cars with minimal water (e.g., with a bucket or at an efficient car wash)	1	2	3	4	5	N/A
c) Have shorter showers (4 minutes or less)	1	2	3	4	5	N/A
d) Only run the washing machine if it is full	1	2	3	4	5	N/A
e) Be water-wise in the garden (only water at night, less watering, use a bucket, plant drought-tolerant plants)	1	2	3	4	5	N/A
f) Use half flush or don't flush the toilet every time	1	2	3	4	5	N/A
g) Check and fix leaking taps	1	2	3	4	5	N/A
h) Use minimal water in kitchen (e.g., for cooking, washing up, rinsing)	1	2	3	4	5	N/A
i) Collect and use grey water on garden (e.g., from washing machine, sink, shower/bath)	1	2	3	4	5	N/A
j) Collect rainwater to use on garden	1	2	3	4	5	N/A
k) Turn off taps when brushing teeth	1	2	3	4	5	N/A

If you chose N/A, please explain why this is the case:

Now we would like to move on and ask you the same set of questions about another aspect of water conservation: installing water efficient appliances in your house and garden.

When we use the phrase *installing water efficient appliances*, we are referring to those items outlined on the *Ways to Conserve Water* page

We know that these questions will seem repetitive, but please bear with us, as all information you provide is important to this study because two distinct aspects of water management are being studied.



10. I think *installing water efficient appliances* in the house and garden is: (please circle one response on each line)

<i>Extremely bad</i> 1	<i>Quite bad</i> 2	<i>Slightly bad</i> 3	<i>Neither</i> 4	<i>Slightly good</i> 5	<i>Quite good</i> 6	<i>Extremely good</i> 7
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<i>Extremely harmful</i> 1	<i>Quite harmful</i> 2	<i>Slightly harmful</i> 3	<i>Neither</i> 4	<i>Slightly beneficial</i> 5	<i>Quite beneficial</i> 6	<i>Extremely beneficial</i> 7
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<i>Extremely worthless</i> 1	<i>Quite worthless</i> 2	<i>Slightly worthless</i> 3	<i>Neither</i> 4	<i>Slightly valuable</i> 5	<i>Quite valuable</i> 6	<i>Extremely valuable</i> 7
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<i>Extremely unpleasant</i> 1	<i>Quite unpleasant</i> 2	<i>Slightly unpleasant</i> 3	<i>Neither</i> 4	<i>Slightly pleasant</i> 5	<i>Quite pleasant</i> 6	<i>Extremely pleasant</i> 7
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11. I expect to *install water efficient appliances* in my home within the next six months.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

12. These questions may sound similar to those in Question 3, however this time we are asking about *water efficient appliances*, rather than everyday actions around the house and garden. Please read each question carefully.

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree or disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
a) It is expected of me that I should install water efficient appliances in the house and garden	1	2	3	4	5	6	7
b) I feel under social pressure to install water efficient appliances in the house and garden	1	2	3	4	5	6	7
c) People who are important to me want me to install water efficient appliances in the house and garden	1	2	3	4	5	6	7
d) I feel a strong personal obligation to install water efficient appliances in the house and garden	1	2	3	4	5	6	7
e) I am willing to put extra effort into installing water efficient appliances in the house and garden	1	2	3	4	5	6	7
f) I would feel guilty if I didn't install water efficient appliances in the house and garden	1	2	3	4	5	6	7

13. I want to *install water efficient appliances* in my home within the next six months

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

14. Over the next six months, will your household install each of the following devices?

	<i>Definitely will not install</i>	<i>May not install</i>	<i>Unsure</i>	<i>May install</i>	<i>Definitely will install</i>	<i>Already installed</i>	<i>Not applicable</i>
a) Low-flow taps and/or shower heads on all fittings	1	2	3	4	5	AI	N/A
b) Pool cover	1	2	3	4	5	AI	N/A
c) Hose with trigger or a timed sprinkler	1	2	3	4	5	AI	N/A
d) Water-wise plants and/or gardens	1	2	3	4	5	AI	N/A
e) Dual-flush or composting toilet	1	2	3	4	5	AI	N/A
f) Shower timer	1	2	3	4	5	AI	N/A
g) Grey water system	1	2	3	4	5	AI	N/A
h) A rainwater tank plumbed into the house	1	2	3	4	5	AI	N/A
i) A rainwater tank <u>not</u> plumbed into the house	1	2	3	4	5	AI	N/A
j) Water-wise washing machine	1	2	3	4	5	AI	N/A
k) Water efficient dishwasher	1	2	3	4	5	AI	N/A

If you chose N/A, please explain why this is the case:

15. I intend to have *water efficient appliances installed in the home within the next six months.*

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

16. People in my community:

<i>Never install water efficient devices in the house and garden</i>	<i>Neither</i>	<i>Always install water efficient devices in the house and garden</i>
1	4	7

17. Please answer the following questions. These questions may sound similar to those in Question 8, however this time we are asking about *water efficient appliances*, rather than everyday actions around the house and garden. Please read each question carefully.

	<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
a) I am confident that I could save water around the house and garden if I wanted to	1	2	3	4	5	6	7
b) The decision to save water around the house and garden is beyond my control	1	2	3	4	5	6	7
c) Whether I save water around the house and garden or not is entirely up to me	1	2	3	4	5	6	7

18. In this section, we would like to ask how you feel about being a member of the South East Queensland community.

a) How important is it to you to be a member of your South East QLD community?

<i>Very unimportant</i>				<i>Moderately important</i>			<i>Very important</i>
1	2	3	4	5	6	7	

b) How much do you feel strong ties with other residents in South East QLD?

<i>Not very much</i>			<i>Moderately</i>		<i>Very much</i>	
1	2	3	4	5	6	7

c) How much do you see yourself belonging to your South East QLD community?

<i>Not very much</i>			<i>Moderately</i>		<i>Very much</i>	
1	2	3	4	5	6	7

19. In this section, we would like to ask about your personal beliefs regarding water conservation and water shortage, as a member of the South East Queensland community.

a) How well informed do you consider yourself to be about water conservation and the risk of water shortages?

<i>Not at all informed</i>				<i>Moderately informed</i>			<i>Extremely informed</i>
1	2	3	4	5	6	7	

b) To what extent do you find information about water conservation to be personally relevant?

<i>Not at all personally relevant</i>				<i>Moderately relevant</i>			<i>Extremely personally relevant</i>
1	2	3	4	5	6	7	

c) How motivated are you to learn more about the connection between water conservation and preventing water shortages?

<i>Not at all motivated</i>				<i>Moderately motivated</i>			<i>Extremely motivated</i>
1	2	3	4	5	6	7	

d) How vulnerable do you feel about the possibility of water shortages affecting *you or your family*?

<i>Not at all vulnerable</i>				<i>Moderately vulnerable</i>			<i>Extremely vulnerable</i>
1	2	3	4	5	6	7	

e) How vulnerable do you feel about the possibility of water shortages affecting *your land and property*?

<i>Not at all vulnerable</i>				<i>Moderately vulnerable</i>			<i>Extremely vulnerable</i>
1	2	3	4	5	6	7	

f) How serious do you feel the negative consequences of water shortages are to you personally?

<i>Not at all serious</i>				<i>Moderately serious</i>			<i>Extremely serious</i>
1	2	3	4	5	6	7	

g) How severe would the impact of a water shortage be where you live?

<i>Not at all severe</i>				<i>Moderately severe</i>			<i>Extremely severe</i>
1	2	3	4	5	6	7	

20. How effective is engaging in everyday actions to save water around the house and garden in reducing the risk of water shortages impacting the SEQ community?

<i>Not at all effective</i>				<i>Moderately effective</i>			<i>Very effective</i>
1	2	3	4	5	6	7	

21. How effective is installing water saving devices around the house and garden in reducing the risk of water shortages impacting the SEQ community?

<i>Not at all effective</i>				<i>Moderately effective</i>			<i>Very effective</i>
1	2	3	4	5	6	7	

22. How confident do you feel, in general, about your ability to conserve water?

<i>Not at all confident</i>				<i>Moderately confident</i>			<i>Very confident</i>
1	2	3	4	5	6	7	

23. Please indicate your agreement to the following statements.

a) I personally think of myself as a water conserver .

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

b) Water conservation is important to me personally.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

24. Please indicate your agreement with each of the following statements relating to your household.

NOTE: If you live alone, please move onto Question 25.

a) Members of my household think that engaging in *everyday actions to save water around the house and garden* is a good thing

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

b) Members of my household engage in *everyday actions to save water around the house and garden?*

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

c) There is agreement amongst the members of my household that engaging in *everyday actions to save water around the house and garden* is a good thing to do.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

d) Most individuals in my household engage in *everyday actions to save water in the house and garden.*

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

e) Members of my household think that *installing water efficient appliances* in the house and garden is a good thing.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

f) There is agreement amongst members of my household that *installing water efficient appliances* around the house and garden is a good thing to do.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

g) We think of ourselves as a water conserving household.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

h) Water conservation is important in our household.

<i>Strongly disagree</i>	<i>Disagree</i>	<i>Slightly disagree</i>	<i>Neither agree nor disagree</i>	<i>Slightly agree</i>	<i>Agree</i>	<i>Strongly agree</i>
1	2	3	4	5	6	7

h) Are there any issues about the survey or the topic that you would like to comment on?

**CONGRATULATIONS!
YOU HAVE REACHED THE END OF THE SURVEY!**



**Thank you for taking the time to participate
in this important study.**

This survey is part of a larger study about how South East Queensland households use water and what they think about water conservation. We will be conducting further research that requires the completion of short surveys and the provision of some additional information. Again, your involvement will remain completely confidential.

Please do not hesitate to contact the research team if you have any questions or concerns. If you indicated that you would like to be involved in future surveys, we will be in touch in the near future.

Please tick this box if you are not interested in being involved in future research

Please return completed survey in the envelope provided or mail to:

CSIRO Sustainable Ecosystems
Water Demand Survey
Reply Paid 84366
St Lucia, Qld, 4067

Or alternatively, you can scan and email the survey to:
anneliese.spinks@csiro.au

or fax the form to (07) 3214 2308



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